LICENSING AND SECURITY

ANNUAL PRE-PAID SUBSCRIPTION

<table>
<thead>
<tr>
<th>opvizor 1.0 Basic</th>
<th>opvizor 1.0 Professional</th>
</tr>
</thead>
<tbody>
<tr>
<td>Subscription Price</td>
<td>Free</td>
</tr>
<tr>
<td>Secure Data Upload</td>
<td>Yes</td>
</tr>
<tr>
<td>Client</td>
<td>Yes</td>
</tr>
<tr>
<td>LogView</td>
<td>Yes</td>
</tr>
<tr>
<td>Dashboard</td>
<td>No</td>
</tr>
<tr>
<td>Sharing</td>
<td>Limited</td>
</tr>
<tr>
<td>Issue Detection</td>
<td>Limited</td>
</tr>
<tr>
<td>Issue Description</td>
<td>Limited</td>
</tr>
<tr>
<td>Max. # of Hosts</td>
<td>2</td>
</tr>
<tr>
<td>Max. Annual Upload</td>
<td>1GB</td>
</tr>
<tr>
<td>vApp Support</td>
<td>No</td>
</tr>
<tr>
<td>Automated Uploads</td>
<td>No</td>
</tr>
<tr>
<td>Offline Data Anonymization</td>
<td>No</td>
</tr>
<tr>
<td>Reporting &amp; Alerting</td>
<td>No</td>
</tr>
</tbody>
</table>

SUPPORTED ENVIRONMENTS

- VMware Virtual Infrastructure 3.x
- VMware vSphere 4.x

SUPPORTED BROWSERS

- Works best with
  - Mozilla Firefox 3.5, 3.6, 4.0
  - Google Chrome 9.0, 10.0, 11.0, 12.0
- Works with
  - Microsoft Internet Explorer 7, 8, 9
  - Safari 3, 4, 5
  - Opera 9 +
- Minimum Screen Resolution: 1024 x 768
- Tested also on iPad

WE CARE ABOUT YOUR SECURITY

opvizor® (icomasoft®) takes the security and privacy of your data (files and database content) very seriously.

SECURITY FEATURES

- Shared content (client or logview) are only visible to people you explicitly invite.
- All transmission of file data and metadata occur using an encrypted channel (HTTPS/SSL).
- All files stored on opvizor servers are encrypted (AES-256)
- The opvizor® client website has been hardened prevent intrusion
- Online access to your data requires your user name and password or the activation of the sharing function for 3rd parties
- Data Anonymization (add-on)

opvizor®-powered by icomasoft- is the leading SaaS (Software-as-a-Service) platform for predictive analysis and issue prevention in virtualized IT. It detects issues that impact your infrastructure before they cause instability and lack of performance. With opvizor® you will avoid ~60% of recurring support problems and benefit from a typical ROI of less than a month.

CONTACT & INFORMATION

- www.opvizor.com
- sales@opvizor.com
- info@opvizor.com
- Facebook: http://www.facebook.com/opvizor
- Twitter: http://twitter.com/opvizor
- Don't forget to watch Leo explaining opvizor
- Videolink: http://vimeo.com/opvizor

WWW.OPVIZOR.COM – NO MORE EXCUSES!!
OPVIZOR AT A GLANCE

FEATURES AND FUNCTIONS

- Dashboard specialized on finding issues and errors
- Automated issue identification and solution search
- Automated comparison with best-practice databases
- Past, current and potential issues in one application
- Automated documentation and reporting of your infrastructure
- Infrastructure Client built for troubleshooting purpose
- LogView for fast and easy logfile analysis
- Share individual or anonymized configuration data with partners, consultants and vendors of your choice
- Pay-as-you-grow
- Issue history
- Early recognition of repetitive issues
- Top 10 information about current threads
- Security check of your VMware ESX configuration

USER BENEFITS

- Reduced downtime due to fast delivery of solutions to recognized issue
- Save more than 50% of your precious time on all support cases
- Data anonymization ensure a very high security level
- Benefit from the huge worldwide expertise available at your fingertips
- Single source of information rather than evaluating countless forums and Google entries
- Know about potential issues even before they emerge
- Share your infrastructure details online with partners and vendors of your trust and choice
- No installation, no maintenance, no additional resources (local vapp needed for automation and anonymization)

SECURE/ANONYM

opvizor® provides the security features for data transmission and data storage that are used by financial institutions and military organization. You decide how long the data of uploads reside on our servers and when it will be deleted. We are fully committed to ensure a maximum of data security and data privacy. The commercial version supports 100% data anonymization.

UPLOAD

Upload your VMware diagnostic files (aka vm-support files) to the opvizor® desk for using all other functionality, such as opvizor® Client, opvizor® LogView or opvizor® Sharing. These are the files that you would generate for the regular VMware support. All uploads will be executed using an SSL-encrypted connection and the files are AES 256-bit-encrypted.

TRACK

Use opvizor® to monitor and track any issues of your virtual infrastructure with indication of status, occurrence and solution. Generate reports for documentation and compliance. The dashboard functionality delivers the vitalsigns of your entire virtual infrastructure at a glance.

ADVICE

When issues are detected opvizor® delivers advice on a best-effort basis on how to solve the issue and avoid it in the future. If automation does not produce the desired results you have the option to share information on the opvizor® platform with your colleagues, community, consultants or vendors to get further support.

SHARE

Enjoy a community-wide support for searching the root-cause of issues in your virtualized IT. opvizor® provides you with a secure “Sharing” option that allows you to share your infrastructure data and log files with individuals you trust across the community, with consultants or even with the VMware support organization, as they also have access to our opvizor® platform.

DETECT

opvizor® automatically scans all your configuration and log data and checks it against a knowledge base to detect security, configuration, best practice and performance issues that could potentially lead to downtime, security leaks or lack of performance.